APP**DYNAMICS**

Increase Operational Efficiency with AppDynamics and ServiceNow

AppDynamics and ServiceNow have partnered to offer our customers a best of breed solution to help manage the growing application demands of today's enterprises.

With ServiceNow's IT service management (ITSM) software, organizations can organize and standardize their IT tasks. With AppDynamics' industry-leading application performance management (APM) solution, companies can rapidly identify, troubleshoot, and diagnose performance issues in their applications in real-time. The joint AppDynamics and ServiceNow certified integration allows customers to prioritize and standardize the ticketing process and further reduce MTTR in a turnkey solution. These two best of breed products work together seamlessly to provide low risk, high quality, and proactive notifications to operations to resolve performance degradation issues.

With AppDynamics and ServiceNow on your application:
– **Automate ticket creation process into ServiceNow** – Reduce troubleshooting time and minimize impact on your application
– **Intelligent alerting** – Dynamic baselines generate alerts only when performance deviates from normal behavior. No more alert storming
– **Full call stack analysis** – Quickly identify the root cause of performance issues with code-level diagnostics

Who is it for?
– IT Operations
– Production Support
– Developers
– Architects
– Anyone whose phone rings when the application is having problems

Problems solved
– Uptime & Availability
– Slow response time
– Memory Leaks & Thrash
– Stalls
– Deadlocks
– Slow database response
– Database connection pool areas
– End-User Monitoring

AppDynamics, Inc.
www.appdynamics.com
info@appdynamics.com

APPDYNAMICS
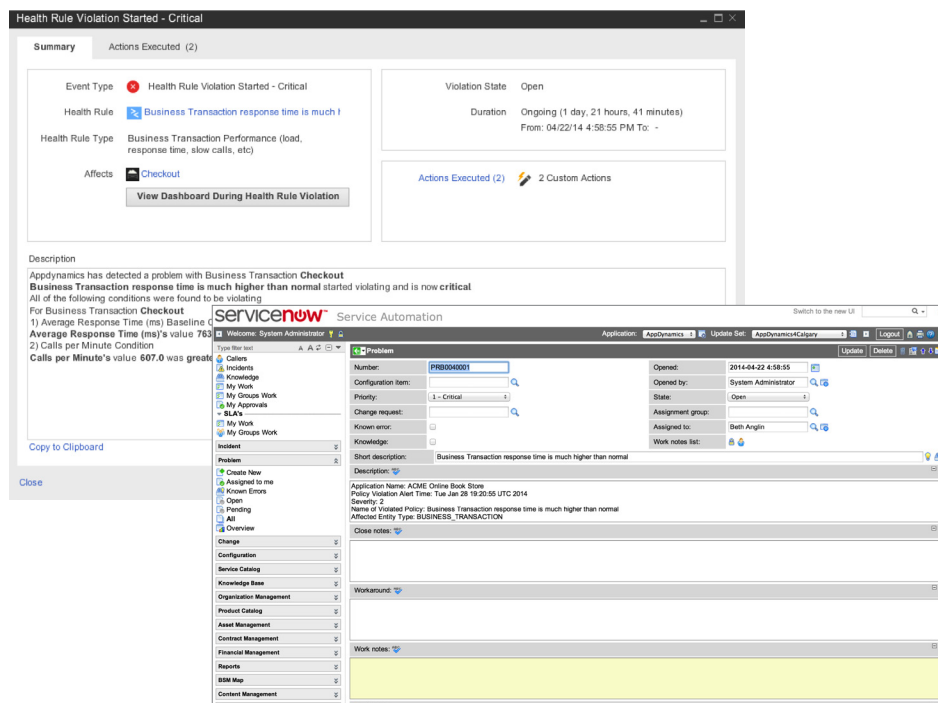
Supported Environments

Supported Run-Time Environments

Java 1.5 and above (both 32-bit and 64-bit)

Microsoft .NET CLR 2.0 and above (both 32-bit and 64-bit)

PHP 5.2,5.3,5.4,5.5

Java

Apache Axis

Apache CXF

Apache Tomcat

BlazeDS

Cassandra with Thrift and DataStax

Framework

ColdFusion

EJB

GlassFish

Hibernate

JBoss

JMX Message Listeners

JSF

OC4J (Oracle Application Server)

Oracle

Oracle Coherence

OSGi Infrastructure (Felix, Equinox, Apache Sling)

Resin

Servlets

Spring Beans

Solr

Struts

Struts Action

Tapestry Tomcat

WebLogic

webMethods

WebSphere

Wicket

XFire

Google Web Toolkit

Apple WebObjects

Inifinispan

JAX-RS (REST)

.NET

ADO.NET

ASP.NET

Microsoft IIS

Microsoft Windows Services and Console (.NET Standalone)

WCF

SharePoint

Windows Azure

MVC 5

Async Support

PHP

Apache

Drupal

HTTP (PHP Web)

Symfony

Web server running php-fpm

WordPress

Zend

Redis

Rabbit MQ

Messaging

Active MQ

Fiorano MQ

IBM MQ Series

IBM WAS Embedded JMS

JBoss MQ

Open MQ

Oracle QA-JMS

Progress Sonic MQ

Rabbit MQ

Rabbit MQ Spring client

Tibco RV

WebLogic Embedded JMS

Supported Databases

IBM DB2

MySQL

Oracle

PostgreSQL

SQL Server

Sybase ASE

Mongo DB

What makes AppDynamics different?

Wide & Deep Visibility for Production
– End-to-end browser to backend visibility
– Built for production environments: < 2% overhead
– Designed for highly-distributed/SOA architectures
– Business transaction-centric

Auto-discovers Application Map and Transaction Flows
– Short Mean-time-to-Resolution
– Complete code-level diagnostics when you need them
– Analytics reveal business impact in seconds
– Comprehensive coverage of common application performance issues
– Insight into database performance and SQL execution
– Automated response with Application Run Book Automation

Intelligent
– Self-learning baselines to automate threshold configuration
– Automatic scoring of business transaction performance
– Best fit for agile environments – dynamic code instrumentation

Fast & Easy
– Fast time-to-value (measured in minutes)
– Easy to use for Development and Operations

Cost Effective
– A fraction of the cost of legacy APM solutions
– Simple subscription pricing model

Try it FREE at
www.appdynamics.com