Increase Operational Efficiency with AppDynamics and ServiceNow

AppDynamics and ServiceNow have partnered to offer our customers a best of breed solution to help manage the growing application demands of today’s enterprises.

With ServiceNow’s IT service management (ITSM) software, organizations can organize and standardize their IT tasks. With AppDynamics’ industry-leading application performance management (APM) solution, companies can rapidly identify, troubleshoot, and diagnose performance issues in their applications in real-time. The joint AppDynamics and ServiceNow certified integration allows customers to prioritize and standardize the ticketing process and further reduce MTTR in a turnkey solution. These two best of breed products work together seamlessly to provide low risk, high quality, and proactive notifications to operations to resolve performance degradation issues.

**With AppDynamics and ServiceNow on your application:**
- Automate ticket creation process into ServiceNow
- Reduce troubleshooting time and minimize impact on your application
- **Intelligent alerting** – Dynamic baselines generate alerts only when performance deviates from normal behavior. No more alert storming
- **Full call stack analysis** – Quickly identify the root cause of performance issues with code-level diagnostics

**Who is it for?**
- IT Operations
- Production Support
- Developers
- Architects
- Anyone whose phone rings when the application is having problems

**Problems solved**
- Uptime & Availability
- Slow response time
- Memory Leaks & Thrash
- Stalls
- Deadlocks
- Slow database response
- Database connection pool areas
- End-User Monitoring
Supported Environments

**Supported Run-Time Environments**
Java 1.5 and above (both 32-bit and 64-bit)
Microsoft .NET CLR 2.0 and above (both 32-bit and 64-bit)
PHP 5.2, 5.3, 5.4, 5.5

**Java**
Apache Axis
Apache CXF
Apache Tomcat
BlazeDS
Cassandra with Thrift and DataStax
Framework
ColdFusion
EJB
GlassFish
Hibernate
JBoss
JMX Message Listeners
JSF
OC4J (Oracle Application Server)
Oracle
Oracle Coherence
OSGi Infrastructure (Felix, Equinox, Apache Sling)
Resin
Servlets
Spring Beans
Solr
Struts
Struts Action
Tapestry Tomcat
WebLogic
webMethods
WebSphere
Wicket
XFIRE
Google Web Toolkit
Apple WebObjects
Infinispan
JAX-RS (REST)

**.NET**
ADO.NET
ASP.NET
Microsoft IIS
Microsoft Windows Services and Console (.NET Standalone)
WCF
SharePoint
Windows Azure
MVC 5
Async Support

**PHP**
Apache
Drupal
HTTP (PHP Web)
Symfony
Web server running php-fpm
WordPress
Zend
Redis
Rabbit MQ

**Messaging**
Active MQ
Fiorano MQ
IBM MQ Series
IBM WAS Embedded JMS
JBoss MQ
Open MQ
Oracle QA-JMS
Progress Sonic MQ
Rabbit MQ
Rabbit MQ Spring client
Tibco RV
WebLogic Embedded JMS

**Supported Databases**
IBM DB2
MySQL
Oracle
PostgreSQL
SQL Server
Sybase ASE
Mongo DB

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What makes AppDynamics different?

**Wide & Deep Visibility for Production**
- End-to-end browser to backend visibility
- Built for production environments: < 2% overhead
- Designed for highly-distributed/SOA architectures
- Business transaction-centric

**Auto-discovers Application Map and Transaction Flows**
- Short Mean-time-to-Resolution
- Complete code-level diagnostics when you need them
- Analytics reveal business impact in seconds
- Comprehensive coverage of common application performance issues
- Insight into database performance and SQL execution
- Automated response with Application Run Book Automation

**Intelligent**
- Self-learning baselines to automate threshold configuration
- Automatic scoring of business transaction performance
- Best fit for agile environments – dynamic code instrumentation

**Fast & Easy**
- Fast time-to-value (measured in minutes)
- Easy to use for Development and Operations

**Cost Effective**
- A fraction of the cost of legacy APM solutions
- Simple subscription pricing model

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Try it FREE at
www.appdynamics.com